

Important information for users. Please keep in a safe place!

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Dear Customer

Congratulations on purchasing your new fitted kitchen.

To ensure that your kitchen gives you lasting pleasure, let us inform you about the materials used as well as everyday care and maintenance to keep your kitchen in perfect condition.

Please follow the care and assembly instructions (included in the assembly accessories box or on the Internet via the QR code). Furthermore, you can obtain any information you may require from your kitchen retailer.

Care and maintenance in the kitchen

Regular, gentle cleaning of wood, laminate, chrome, lacquer surfaces etc. is the key to making kitchen cabinetry last. Only use gentle cleaning products and a soft, non-marking cotton cloth for cleaning.



Do not use aggressive cleaners such as drain cleaners, bleach, chrome / stainless steel cleaners, polishes, solvents, abrasives, steel wool, scouring pads, microfibre cloths etc.!



As a general rule, please do not use a steam cleaner to clean your kitchen cabinetry. The steam reaches temperatures of up to 120°C and can cause irreparable damage to the surfaces. It can even cause the foil to peel off the backing material.

Coffee machines, kettles, toasters and other kitchen appliances that produce steam and heat must not be placed directly under wall units when in operation as no direct extraction can be guaranteed in such places.

Surfaces

Our product range features a wide variety of surface finishes. Follow the care advice provided for the particular surface in question.

Laminate surfaces have a highly resistant surface finish. Depending on intensity, soiling should be removed with detergent and a little warm water. Then wipe dry with a dry, clean and dust-free cloth.



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Ultramatt and polymer-coated fronts come with a soft feel and look, and benefit from a highly cross-linked performance coating. Innovative anti-fingerprint coating makes them resilient and extremely easy to look after.



We recommend leaving the protective film on the fronts until completing installation and initial cleaning, and then proceeding as described in these instructions. Please note that the fronts must not be cleaned in dry form.

Only perform final cleaning 12 hours after peeling off the protective film. The surface needs this time to reach full hardness!

Only use gentle cleaning products and a soft, non-marking cotton cloth for cleaning. When using regular household cleaners, do not apply any artificially coloured cleaners in undiluted or concentrated form, as the colouring agents used can also leave residues.



Soiling/marks/splashes of fat on the surface must be removed as quickly as possible. Fresh marks are much easier to remove and in most cases come off without a trace.



Intensive cleaning can result in microscopic signs of use/streaks that are more or less noticeable depending on colour, incidence of light and level of sunlight. They do not impair the utility value and are unavoidable in the long term as with all high-gloss surfaces on cars, glasses or other furniture surfaces.

Lacquered fronts (matt lacquer) have an outstanding surface quality. The top coat of lacquer is a polyurethane lacquer that provides a distinctive look and feel, and gives the lacquered surface its hard-wearing quality.



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High-gloss fronts are surface-finished in high-gloss lacquer or high-gloss laminate foil which are very easy to clean because the surface is fully sealed. Any soiling adhering to the surface can be thoroughly and easily removed without applying any major force and, in most cases, without using chemical agents.



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Lacquered, high-gloss fronts require the same care as the high-gloss fronts described above.



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Solid timber and veneered surfaces are finished in a coating of lacquer.



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Please only wipe in wood grain direction so that soiling can be wiped out of the pores.

With wood being a natural material, variations in colour and texture may occur. These do not fall within warranty cover.

Wood should not be exposed to humid or dry air (50% to 75% rel. humidity). Wide fluctuations in humidity may result in warping or cracking. Ideally, humidity should be 60% humidity at a room temperature of 20° Celsius.

Exposure to light can alter the look of wood surfaces. To avoid colour variation, you should expose the fronts to even light.

Fronts with integrated, recessed finger pull may be subject to fingernails, rings etc. leaving marks on the sensitive surface. In the course of a kitchen's life, visible scratches/signs of wear will be inevitable as a result of use.

Signs of use are normal and do not constitute any ground for complaint. This includes scratches from jewellery, marks, discolouration as a result of improper cleaning, streaks from using the wrong cleaning cloths/products, streaks/scratches from gritty soiling or improper care.

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Handles and finger pulls

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Advice on looking after and maintaining worktops



The appearance of worktop surfaces may change after exposure to hot pots and pans. For this reason, please always stand them on something to protect the surface.

Do not cut anything directly on the worktop as this may leave marks despite the material's high resistance to scratching.



Porcelain and earthenware crockery has an unglazed edge underneath. Sliding crockery of this type on the worktop may leave minor scratches.



Shiny marks may result from the everyday use of objects or from sliding them around.

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Make sure that spilled liquids are not allowed to stand and are wiped up immediately, particularly on bonded joints.



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Cutlery trays can be removed for cleaning. Cleaning with mild detergent should be suffice.

Sinks are exposed to a wide range of different influences over the course of a day. Everyday care can prevent the surfaces from looking unsightly. Follow the manufacturer's instruction manual and care advice.

It is normally sufficient to wipe the surface of stainless steel sinks with a dry cloth.

More extensive soiling can additionally be removed with a brush or sponge. Limescale is best removed with a solution of hot vinegar and water. Use a standard stainless steel cleaner to polish the sink.

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Stainless steel sinks made of chrome nickel steel cannot corrode. Any rust stains that do occur are the result of rust particles carried in the tap water or of rust bloom which can be removed with the above-mentioned cleaning products.

Enamelled sinks are highly sensitive because enamel is a glass-like coating. Enamel can chip as a result of impact or of dropping heavy objects on it. Micro-cracking can occur which can collect detergent residues and soiling. Fruit juices can produce staining after prolonged exposure.

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Care of moving parts (maintenance)



Hinges are lubricated before leaving the factory. Lubricate the hinge pivots once a year with a drop of sewing-machine oil.

Care procedures for electrical appliances are described in the appliance manufacturer's instruction manual and care advice. If any problems occur, it is best to contact the appliance manufacturer's local customer service representative direct.

Steam and heat



Surfaces can swell and suffer damage after prolonged exposure to steam and heat. This makes it important to ensure sufficient ventilation when cooking. We always recommend switching on the extractor when cooking.

Water quality varies widely from region to region (e.g. water hardness). Please bear this in mind when selecting cleaning intervals. All limescale stains must be wiped off immediately.

If a dishwasher is installed in your kitchen, do not open the appliance straight away at the end of the dishwashing cycle. Escaping hot steam exerts extreme stress on the cabinetry and may cause wooden parts to swell. In all cases, make sure that the vapour barrier supplied with the appliance is fitted under the worktop.



Avoid leaving the dishwasher front or oven door ajar for ventilation purposes. Escaping heat and moisture can cause damage from high temperatures and swelling.

Safety precautions



All assembly, wiring and plumbing work must be carried out by qualified persons.



Water conduit, gas pipe and power cable runs must be taken into account when drilling holes during installation.

Electrical and gas appliances as well as water connections must be installed and connected by appropriately qualified persons in compliance with all applicable regional safety regulations and standards. The appliance manufacturers' installation instructions must be observed without fail.

Attachment to walls



Safety precaution: If the cabinetry is not fastened to the wall in the proper manner, there is a risk of injury from units falling off the wall. Before attaching cabinetry to the wall, check the nature of the wall since the fasteners supplied are only intended for C20/25 grade (compressive strength) concrete and solid brickwork. For other wall structures requiring special fasteners, we recommend consulting the specialist retail trader or having the installation work done by a qualified person. Please note that there must be no electrical wiring zones or supply and waste pipes in the cabinetry attachment area, and that the wall must be flat throughout the surface to which the cabinetry is being attached.

Tilt prevention



Tall units, larder and diagonal units, base units with pull-outs as well as wall units not attached to any adjacent units must always be fastened to the wall (anti-tilt protection brackets). Refer to the current installation instructions for details.



Note: unsecured cabinets present a danger to life (risk of toppling over or falling off the wall)!

Information on cabinet loading



Load on shelves/glass shelves and carcass shelves: 50 kg / m²
Cabinet load-bearing capacity 50 kg / plinth base (including cabinet weight)
System load-bearing capacity including empty weight: (carcase depth 560 mm)
Drawer/pull-out/internal drawer: 30 kg

Pull-out > 600 mm: 50 kg

Larder units: load including empty weight 100 kg

LeMans: load-bearing capacity 25 kg per shelf

Base unit corner carousel: load-bearing capacity 20 kg per shelf

The load-bearing capacities given are maximum load-bearing capacities. These load-bearing capacities are understood to be loads resulting from objects being set down on shelves in a „careful“ manner. Even surface loading must also be ensured.

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Safety precautions in general:



The kitchen must only be used in the proper manner. Improper use may result in danger to life, injury or damage to property.



Persons must never sit or stand on the worktop, base and tall units.



Keep children under supervision if there is any risk of them switching on the electrical appliances.



As doors can close automatically, persons must not be allowed to crawl into cabinets.



Wall units are usually hung on a mounting rail. Do not lean against the wall units as they can slip out of place.



Do not hang on the wall units. Loaded improperly, they may falling off the wall. Caution, risk of injury!



Safety guards supplied and installed by the manufacturer, such as anti-tilt guards, spacers or similar fittings, must not be removed. Caution, danger to life!



Fittings must not be removed. Caution, risk of injury!



Always disconnect the power supply when replacing lamps or cleaning electrical appliances. Caution, danger to life!

Warranty information:



On receipt and prior to installation, immediately check that all items are complete and in good condition. Later complaints in respect of directly identifiable defects will not be acknowledged.



Assembly, installation, wiring and plumbing etc. must be carried out by qualified persons. Improper assembly, installation, wiring and plumbing presents a risk of injury and potential danger to life.



Depending on lighting conditions, decor finishes or highly reflective surfaces may differ in colour from those of displayed or photographed products.



Surfaces
Quality agreements and the visual inspections under RAL GZ 430/2 Kitchen/Bathroom

Visual checks (inspections) are carried out as follows:

Assessment of the overall impression of harmony at a distance of approx. 2 - 3 m

Assessment of details at a distance of approx. 0.7 m

Basis for assessment: normal eyesight, diffuse daylight (without direct sunlight or artificial light).

Only those complaints will be accepted which have been inspected in accordance with the visual inspections under RAL GZ 430/2 Kitchen/Bathroom.

Failure to follow the care instructions will invalidate your warranty.

Your kitchen comes with a product identification code. On fitting your kitchen, this was placed inside the sink base unit. It contains a QR code for these care instructions and a QR code for the fitting instructions.